

The UPS Store

Terms & Conditions

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1. Ownership of Property: The customer has represented and warranted to Rochester College Storage (RCS) powered by The UPS Store that he or she is the legal owner or in lawful possession of the property and has the legal right and authority to contract for services for all the property tendered.
2. Pricing and Payments. All pricing can be found online. Payment information is required at the time boxes and packing supplies are delivered to customer, or at the time of pickup for miscellaneous "à la carte" items not requiring packaging supplies from Rochester College Storage powered by The UPS Store.
3. The storage of items is 4/26 to 9/5, 9/1 to 1/21 and 12/15 to 4/30. Additional fees apply for storage beyond these dates. This agreement stays in effect, if the storage term is extended.
4. Liability of The UPS Store:
 - (A.) The UPS Store is not responsible for any fragile articles damaged or broken unless packed by its employees and unpacked by them at the time of delivery.
 - (B.) The UPS Store will not be held liable for delays or damages caused by war, acts of God, street traffic, or other causes beyond the control of The UPS Store.
 - (C.) The UPS Store cannot be held responsible for any mechanical or electrical malfunctions in items including but not limited to radios, stereos, computers, televisions, or other such articles or appliances, regardless of whether such articles are packed or unpacked by The UPS Store.
5. Early access: The UPS Store reserves the right to charge an additional fee for access to stored items during the agreed upon storage term or for delivery of stored items to the customer before the agreed upon delivery date.
6. Cancellation Policy: If a storage reservation is cancelled by the customer after box/packaging material delivery The UPS Store will charge a \$50 cancellation fee plus the retail rate for all boxes and packaging materials delivered. Cancellations will be accepted up to 7 days from the scheduled pick-up date or up to box/packaging material delivery, whichever occurs first.
7. Claims:
 - (A.) As a condition precedent to recovery, claims must be made in writing and presented to The UPS Store within 7 days of delivery date.
 - (B.) The UPS Store has the right to inspect and repair all alleged damages.
8. Restrictions on Service:
 - (A.) No service shall be rendered for the storage of articles of unusual value, or of individual item having a declared value above \$500.
 - (B.) No service shall be rendered for items containing valuables such as jewelry, heirlooms, or collectibles.
 - (C.) The UPS Store will not accept packages containing liquids, including but not limited to laundry detergent, shampoos, hairspray, or flammable materials. Customer acknowledges liability for any damages that their prohibited storage items inflict on other customer's property.
 - (D.) The UPS Store has the right to refuse improperly packed or wrapped packages or articles. We cannot be held responsible for any damage, if these items are stored.

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9. Policy for the Insurance of Furniture items with pickup and delivery: Pickup and delivery service is available for furniture only if the customer accepts that we will pick up, store and deliver their furniture in an "AS IS" condition. The UPS Store employees exercise great care during pick up, storage and delivery. However, by accepting our service, the customer understands that The UPS Store will not inspect furniture for damage at pickup and will not be held liable for any damage to the furniture. The customer agrees to use their renter's or homeowner's policy to insure the furniture that is to be collected, stored and returned to the customer.
10. Labeling: The customer's full name, university, phone number, and email address are required on all packages.
11. Non-Affiliation with Colleges and Universities: The UPS Store is a privately owned business and is in no way affiliated with the Colleges or Universities at which it performs its business unless otherwise specified.
12. The customer agrees to be present at the agreed upon location for both the pick-up date and time and the delivery date and time. If the customer fails to appear at the agreed upon time and location, The UPS Store reserves the right to charge a \$30 fee to repeat the pick-up or delivery attempt.
13. Items left more than 30 days past the agreed upon end date of the storage term (the scheduled delivery date) without communication from the customer shall be considered abandoned. Abandoned items will be discarded or donated.
14. Entire Agreement: This contract represents the entire agreement between parties hereto and cannot be modified except in writing and shall be deemed to apply to all of the property which The UPS Store may now or any time in the future store, pack, transport or ship for the customer's account.
15. In the event of lost or stolen items, you may declare a value on your contents. No item can be valued over \$500. Total declared value can not exceed \$2,500. If a claim is filed, the maximum payout will be the declared value for the entire contents. You may declare no value. Leaving this blank means you are declaring no value. The declared value of my items is _____. I understand the charge for declared value is \$3/\$100 of coverage, over the first \$100.

Agreed to & signed by: _____

I hereby authorize The UPS Store to charge my credit card/debit card for all charges pertaining to the storage and/or shipping of my belongings:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Credit Card #: _____ Expiration: _____

CC Security Code (4 digit Amex) _____ Signature: _____

- a.) An administrative fee of \$25 will be incurred for any declined credit card or debit card with insufficient funds.
- b.) There will be a 2% convenience fee for the use of international credit card.